



BHARAT SANCHAR NIGAM LIMITED

BANGALORE TELECOM DISTRICT

APPLICATION FOR UNIVERSAL ACCESS NUMBER SERVICE (UAN)

To

The Commercial Officer (NS),
Bangalore Telecom District,
Amenity Block, Palace Road,
Bangalore-560 001

I/We, the undersigned hereby apply for Universal Access Number (UAN) service under the terms and conditions detailed below:-

(Please read the instructions before filling up the form)

*(*Strike out whichever choice is not applicable)*

1. Name and Address of the Applicant (in Block letters)		2. Billing Address	
PIN <input type="text"/>		PIN <input type="text"/>	
Phone No(s).	Fax No(s).	Phone No(s).	Fax No(s).
3. Address for correspondence		4. Number on which the calls are to be received and the address where it is located	
PIN <input type="text"/>			
Phone No(s).	Fax No(s).		
5.Type of UN Access LOCAL / NATIONAL*		6. Preferred last four digits (ABCD) from 8000 - 8099 (subject to Availability) <input type="text"/>	
7. Do you require origin dependent routing? YES / NO*		8. Do you require time dependent routing? YES / NO*	
9. Do you require call forwarding in case of called number busy/no reply? YES / NO*		10. Status of Applicant	
11. Nominee (In case of individuals) Name & age Address Relationship with applicant			
12. Permanent Income Tax A/c No.	13. Payment Details: Amount & Details of DD enclosed		

I/We hereby confirm that I/We am/are the owner(s)/authorised signatory of the phone numbers mentioned in Columns 4 and in the annexure. As a proof, I/We hereby enclose copies of last paid bills of these phones. I/We hereby undertake to pay all the bills pertaining to the Universal Access Number Service (UAN) allotted to me/us as per the tariff notified by BSNL.

I/We hereby declare that I/We will abide by the Indian Telegraph rules as amended from time to time.

Date:

Company Seal (if any)

Signature
(Authorised Signatory)

Annexure to Intelligent Network Service Application Form
(Fill up this form if you require Origin and Time Dependent Routings for your IN Calls)

Name of the Applicant (in Block Letters)	
Details of IN Service for which ODR and TDR are required	

Routing Details of Calls made to IN Number

For Calls coming from Locality / Station <i>A station is denoted by STD Code</i> <i>A Locality in a station is denoted by Exchange Code of that area</i>		STD Code:
		Exchange Codes:
Working Days in the week (Define)		Weekend / Holidays (Attach a list of Holidays & define weekly holidays)
Working Hours:	Outside Working Hours:	
Phone No.:	Phone No.:	Phone No.:

For Calls coming from Locality / Station <i>A station is denoted by STD Code</i> <i>A Locality in a station is denoted by Exchange Code of that area</i>		STD Code:
		Exchange Codes:
Working Days in the week (Define)		Weekend / Holidays (Attach a list of Holidays & define weekly holidays)
Working Hours:	Outside Working Hours:	
Phone No.:	Phone No.:	Phone No.:

For Calls coming from Locality / Station <i>A station is denoted by STD Code</i> <i>A Locality in a station is denoted by Exchange Code of that area</i>		STD Code:
		Exchange Codes:
Working Days in the week (Define)		Weekend / Holidays (Attach a list of Holidays & define weekly holidays)
Working Hours:	Outside Working Hours:	
Phone No.:	Phone No.:	Phone No.:

For Calls coming from Locality / Station <i>A station is denoted by STD Code</i> <i>A Locality in a station is denoted by Exchange Code of that area</i>		STD Code:
		Exchange Codes:
Working Days in the week (Define)		Weekend / Holidays (Attach a list of Holidays & define weekly holidays)
Working Hours:	Outside Working Hours:	
Phone No.:	Phone No.:	Phone No.:

- ❖ Specify Phone No. with full STD Code.
- ❖ Photocopy of this annexure can be used if more sheets are required.
- ❖ All the Phone numbers to which IN Calls are routed must belong to the applicant or organisation. The applicant should furnish the latest paid copy of telephone bills for these numbers.

Date:
Company Seal (if any)

Signature
(Authorised Signatory)

Instructions for Filling up the Application Form

1. Individual must sign if the application is in individual's name.
2. In case of proprietary concern, proprietor must sign himself and affix rubber stamp.
3. In case of partnership concern, all the partners or any of the partner duly authorised or manager with the power of attorney may sign. In case of company, signature should be of a person on behalf of the company, in accordance with the provisions of its Articles of Association.
4. In case of Govt. Department, authorised person may sign and affix rubber stamp.
5. Copy of documents duly attested may be attached as applicable.
 - a) Power of attorney in case of authorisation.
 - b) Registered partnership deed or partnership deed with Form A issued by Registrar of Firms.
 - c) In case of SSI Unit, permanent SSI certificate and personal liability certificate from the proprietor of the unit.
 - d) In case of Limited Co., copy of the Articles of Association.
6. Status of Applicant (Please indicate one of the following) (Fill in block letters)

i) Individual	vii) PSU
ii) Partnership	viii) Government
iii) Proprietorship	ix) Statutory Body
iv) Limited Co.	x) HUF
v) Public Institution	xi) NRI
vi) Society/Association/Trust	xii) Foreign National
7. The telephone numbers on which IN calls are routed should be in the name of the applicant / firm / Company. The latest paid copies of Telephone bills are to be enclosed with the application. If the principal phone number does not belong to the applicant, consent letter of the original hirer of the Telephone should be produced.
8. For Free Phone (FPH), Universal Access Number (UAN), Premium Rate (PRM) and Tele-Voting (VOT) services it is possible to have Time Dependent Routings (TDR) and Origin Dependent Routings (ODR). If you require Time Dependent Routing (TDR) and Origin Dependent Routing (ODR) please fill up the annexure and attach with the application form. Photocopies of the annexure can be used for effecting the changes in the future.

UNIVERSAL ACCESS NUMBER (UAN) SERVICE

This service allows a subscriber to publish a national number and have the incoming calls routed to different destinations (telephone numbers) based on various criteria such as the geographical location of the caller, the time, the day or the date on which calls are made. The subscriber can choose either local or national UAN. In local UAN, the subscribers can be reached only within the local area. It will not be possible for users located in other areas to dial the subscriber's UAN. If the UAN is national, the subscriber's UAN can be dialled by anyone in the entire country. However in the local UAN the subscriber is free to use the number in other service areas by having the destination numbers in the same area. The users who dial the UANs will be charged either at local or STD rates depending on the UANs dialled (local or national).

The service will be provided on the existing telephone numbers.

Universal Access Number can be accessed from any of the following locations and it is possible to have origin dependent routing in the following locations except Mumbai and Delhi

Agartala	Chennai	Imphal	Meerut	Rajkot
Agra	Coimbatore	Indore	Nagpur	Ranchi
Ahmedabad	Cuttack	Itanagar	Nasik	Rohtak
Aizawl	Darbhanga	Jabalpur	Noida	Shillong
Alwar	Durgapur	Jaipur	Panipat	Siliguri
Ambala	Ernakulam	Jammu	Panjim	Simla
Aurangabad	Faridabad	Jullender	Patiala	Sivakasi
Bangalore	Gurgaon	Kalyan	Patna	Srinagar
Bhopal	Guwahati	Kanpur	Pondicherry	Surat
Bhubaneshwar	Gwalior	Kohima	Pune	Trichur
Calcutta	Hapur	Kotah	Quilon	Trivandrum
Calicut	Hissar	Kottayam	Rai Bareilly	Vijayawada
Chandigarh	Hyderabad	Lucknow	Raipur	Viskhapatnam

UAN (Local) :

Dialling Plan :

Access code + SCP Code + Subscriber No.
1901 + 44 + XXXX

Calls will be charged as for Local Calls. Can be accessed from Local PCOs

UAN (National) :

Dialling Plan :

Access code + SCP Code + Subscriber No.
0901 + 44 + XXXX

Calls will be charged as for STD Calls depending on the Destination Number. Service is not available from Local PCOs

For further details on the above service, please contact:

SDE (IN) - 530 0000
IN Exchange - 1600 33 8000

TARIFF FOR UNIVERSAL ACCESS SERVICE

1	Registration Charges for the service (one time)	Rs. 3,000.00
2	Rental per month for the service (payable in advance)	Rs. 4,000.00
3.	Creation/Deletion/Modification/Addition of every UAN destination number	Rs. 100.00
4.	Basic Feature Charges (One UAN service number for multiple destinations and Hunting facility are the basic features)	NIL
5	Monthly Charges for additional feature (The additional features are optional and are provided/deleted by BSNL on request from subscribers. These features are time dependent routing, origin dependent routing, call distribution, selection code, customer specific recorded announcement, call redirection etc.)	Rs. 100.00
6	Charges for addition/alteration of features (per request)	Rs. 100.00
7	Security deposit (Bank guarantee)	Rs. 10,000.00

The minimum period of hire is one month

1. All payments are to be made by DD /Banker's cheque payable to **“SBI A/C, AOTD Bangalore”**
2. Add 5% surcharge to the total amount (excluding Security Deposit).
3. Bank guarantee from any authorised bank.
4. **The rates indicated are as per present tariff and are subject to change without any notice.**