



BHARAT SANCHAR NIGAM LIMITED
APPLICATION FORM FOR
BSNL LEASED INTERNET SERVICES
(For Leased Lines and ISPs)

For Office Use Only	
Customer Code	
Billing Code	
Date Received	

Attn: Commercial Officer

Dear Sir,

I/We wish to apply for BSNL leased Internet Services. Necessary particulars are as follows:

1. Name of the Company/ Applicant : _____

2. Whether applicant is an ISP _____

2.1 If Yes , License Details : _____

(Please attach copy of the License)

2.2 Category of License (Tick appropriate)

A	B	C

2.3 Area of Service Provisioning - _____

3. Billing Address : _____

_____ Pin Code _____

4. Contact Name : _____

Phone No. : _____ Fax No. : _____

E-mail : _____

5. Line Speed
(Tick line speed)

64 Kbps	128 Kbps	256 Kbps	512 Kbps	1 Mbps	2 Mbps

6. IP ADDRESSING & ROUTING DETAILS

6.1 PREFERRED ROUTING

Static Routing or BGP, if BGP provide AS Number _____
 (For BGP the customer should be multihomed and must have an AS number)

6.2 Source of IP Addresses along with the details of addresses (Specify Address & Mask)

<i>Source</i>	<i>I.P. Address</i>	<i>Remarks</i>
APNIC <input type="checkbox"/>	-----	APNIC (IP Address range obtained from APNIC Must be registered in their database in the name of Applicant / Company)
BSNL <input type="checkbox"/>	-----	BSNL (To obtain IP addresses from BSNL, refer Guidelines for obtaining IP addresses for leased lines)
VSNL <input type="checkbox"/>	-----	
Other (Specify) <input type="checkbox"/>	-----	Any Other Sources (Please Specify)

7. Payment Particulars:

Cash/DD No.	Bank Name	Branch	Date	Amount

8. Any other relevant information

I have gone through the Broad Terms and Conditions of the services at Annexure I and agree to abide by the same.

Date: _____ Signature
 Applicant's Name

NOTE:

1. Leased line applications should be accompanied with request on letter head and additionally a copy of license for an ISP.
2. All Cheques/DDs should be drawn in favor of -----
3. For accounts related queries, please contact BSNL Commercial Officer. Technical support is available from BSNL help desk in all cities.

(Latest Tariff details available at www.bsnl.co.in)

Broad Terms and Conditions of BSNL Leased Internet Services

- 1.** BSNL shall
 - a.** Endeavor to provide reliable & efficient services to its customer.
 - b.** Update its Internet services, provide new facilities, modify & delete certain features without prior intimation.
 - c.** Upgrade its network capacity, bandwidth, speed & add new nodes & reconfigure its network as per need.
- 2.** BSNL may revise the tariff for its Internet services & its value added services from time to time to on its sole discretion.
- 3.** Value Added Telecom service providers shall get necessary permission/licence from Dy. Director General (CS), Department of Telecommunications, Sanchar Bhavan, 20 Ashoka Road, NEW DELHI-110 001 [Tel: 3326255 / 3032855, - Fax: 3327656]
- 4.** In case of an ISP, all terms & conditions of ISP license shall be applicable
- 5.** The customer understands and acknowledges that :
 - a.** Only Telecom Engineering Center (TEC), New Delhi approved Interface Equipment would be used for accessing Internet Services.
 - b.** Necessary License Fee is payable to BSNL for connecting Modem/other Interface equipment etc. as applicable. The PSTN customer is required to complete necessary formalities with local BSNL office.
 - c.** Interactive voice and fax messaging shall not be permitted on BSNL Internet Services network, as such selling/promoting Internet Telephony/Fax etc., is prohibited.
 - d.** Sending unsolicited messaging via BSNL Internet Services is unlawful.
 - e.** Probing for means of gaining unauthorized access to computers or networks, is not permitted.
 - f.** Forgery of any identification or obscuring of hostnames, usernames, IP addresses, or any message header information in any data, is not permitted.
 - g.** Sending harassing or threatening transmissions over BSNL leased Internet Services is not permitted.
 - h.** Internet contains unedited materials, some of which may be sexually explicit or offensive & provocative for which BSNL has no control. Any objectionable or obscene messages or communications, which are inconsistent with the established laws of the country, are not created, stored downloaded, accessed, transmitted or retransmitted by him or any other person using his facilities.
 - i.** The customer is required to fully comply with the provisions of the Indian Telegraph Act, 1885, Indian Telegraph Rules made thereunder and Information Technology Act 2000 and any amendments or replacements made thereto from time to time.
 - j.** Customer assumes total responsibility and risk for use of the Internet Services.

6. Payment of bills - It would be the responsibility of subscriber to make advance payment of BSNL leased Internet Services. BSNL would disconnect the service in case of non-receipt of advance payment without giving any notice to the subscriber.
7. Upon a breach of any understanding, the BSNL shall have the right to terminate this agreement without any notice. The customers violating any of understanding do so at their own risk.
8. Disclaimer :- While every effort is made by BSNL to provide highest quality of services to its customers of Leased Internet Services, the linking, quality and speed of data transmission is entirely dependant on the telephone line/ leased line connectivity as may be permitted by MTNL/BSNL systems. Accordingly, BSNL shall in no event be responsible to the customer in any manner whatsoever for any failure, defect, delay in connectivity or accidental loss of connectivity of the customer with BSNL network computer or the deficiency in data transmission between the customer and BSNL network computers, or for any inconvenience, damage or loss that may be caused to any one or of any kind arising therefrom.

The Internet Service is provided by BSNL on an "AS IS and AVAILABLE" basis without warranties of any kind, either express or implied, including but not limited to warranties of title, non-infringement or implied warranties of merchantability of fitness for a particular purpose.

No advice or information given by BSNL, its affiliates or their respective employees shall create a warranty. Neither BSNL nor its affiliates warrants that the service will be uninterrupted or error free or that any information, software or other material accessible on the service is free of viruses, worms, Trojan horses or other harmful components. Under no circumstances shall BSNL, its affiliates or its contractors be liable for any direct, indirect, incidental, special, punitive or consequential damages that result in any way from customers, use of or inability to use the service or to access the Internet or any part thereof, or customers reliance on or use of information, services or merchandise provided on or through the service, or that result from mistakes, omissions, interruptions, deletion of files, errors, defects, delays in operation, or transmission, or any failure of performance.

9. Force Majeure - If at anytime, during the continuance of BSNL Internet Services, the performance in whole or part, of any obligation under it shall be prevented or delayed by reason of war, hostility, acts of the public enemy, civil commotion, sabotage, fire, flood, explosion, epidemic, quarantine restriction, strikes, lock-out or act of GOD etc., the subscriber shall not have any claim for damages against BSNL in respect of such non-performance or delay in performance of BSNL Internet Services.
10. Arbitration of Disputes - In the event of any question, dispute or difference arising out of provisions of BSNL Internet Services, the matter shall be referred to the sole arbitration of the Chairman and Managing Director, Bharat Sanchar Nigam Limited, New Delhi.

